

CJ JH PLANT AND TOOLS LTD

Quality Policy

It is the policy of CJ JH Plant & Tools Ltd to provide a consistently high quality of product and service, which fully meets the expectations and needs of all of our customers. Complying with any relevant regulatory and legislative requirements, thus ensuring complete customer satisfaction.

The quality management system is designed to meet the requirements of ISO9001:2020 and is implemented and maintained by all staff of our company. The policy manual and operating procedures define and document the responsibility and method for all activities that affect the quality of the products and service given and are to be strictly followed.

Senior management are committed to ensuring that the system effectively achieves the desired quality and satisfaction of our customer needs both now and in the future. These objectives are achieved by employing a disciplined and systematic approach to all activities within our company.

Quality objectives to determine the continual improvement of our services and our processes are set. These objectives are monitored, measured and reported upon as part of our ongoing review of our quality management system.

As directors we have responsibility for quality and the effectiveness of the quality management system within our organisation. We endeavour to ensure that this policy is communicated and understood by all within CJ JH Plant & Tools Ltd, and as such state our commitment to the above quality policy.